

ORGANIZATIONAL EXCELLENCE SERIES

Supervisory Leadership Development

Training Description

This comprehensive program develops essential management skill domains across Personal, Interpersonal, Group, and Communication dimensions. Through diagnostic tools, experiential activities, and guided reflection, participants build awareness, resilience, communication mastery, influence, and leadership agility for a dynamic workplace. The training emphasizes applied learning—connecting self-awareness with practical management competencies such as motivating others, managing conflict, empowering teams, and leading positive organizational change.

Training Duration 2 Days

Who Should Attend?

▶ Develops broad leadership awareness and interpersonal effectiveness for career progression and **future managerial readiness**.

▶ Equips **new supervisors** with essential leadership, communication, and team management skills for confident role transition.

▶ Refreshing experienced **Team Leaders** with advanced techniques in motivation, influence, empowerment, and team performance improvement.

▶ Provides **newcomers** foundational management competencies to lead effectively, communicate clearly, and collaborate successfully.

▶ Enhances **Department Coordinators** ability to lead strategically, motivate teams, resolve challenges, and sustain high performance.



Workshop Learning Objectives

By the end of this training, participants will be able to:

01 Assess their leadership strengths and areas for improvement.

02 Apply self-awareness and emotional intelligence for effective leadership.

03 Manage stress, remain resilient, and make better decisions under pressure.

04 Communicate supportively and build trusting team relationships.

05 Motivate, influence, and coach individuals to perform at their best.

06 Resolve conflicts constructively and manage diverse personalities.

07 Empower and engage team members through collaboration and trust.

08 Lead teams through positive change and deliver effective communication outcomes.